

# Introduction to WiredScore

*Why digital connectivity is the fourth utility.*

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Rory Young

*Head of National Markets*

WiredScore



# £269,000

The current average cost per hour of downtime  
is 3x what it was two years ago.

*Source: Gartner, the cost of downtime.*

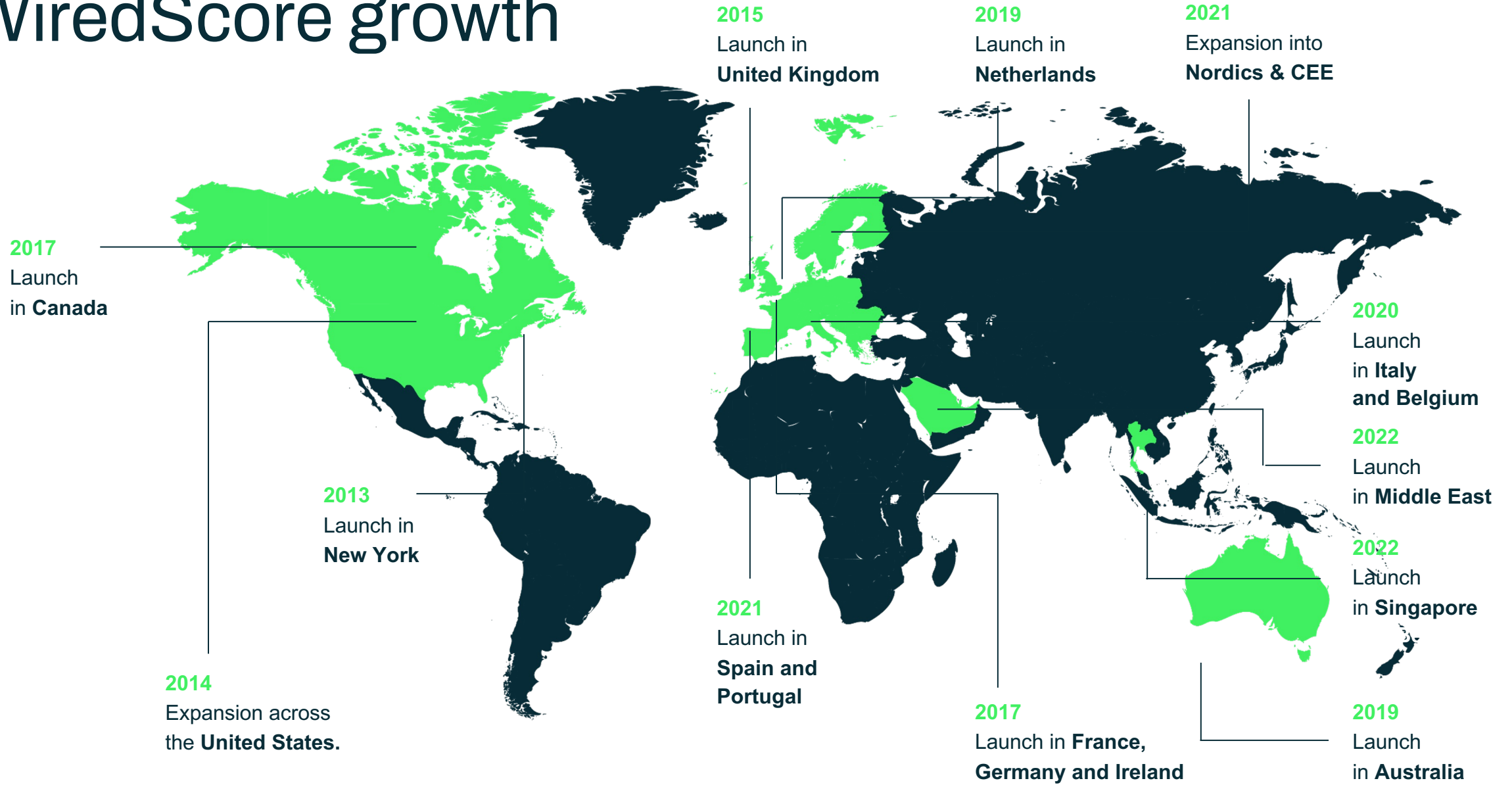
# 70%

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Of internet outages are caused by the  
physical infrastructure of a building

WiredScore  
sets the global  
standard  
for technology  
in buildings.

# WiredScore growth



# There is strength in numbers...

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950m+

Square feet committed to  
certification

1,000+

Clients

8m+

People live and work in  
buildings certified by  
WiredScore

160+

Cities

# Global client base



# Newcastle Buildings

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**1 Strawberry Lane, Home Group**



**The Lumen, L&G**



**Portland House**



The rate of change  
in technology always  
outpaces the rate  
of change in buildings.

This causes issues for both the users  
of the building and the landlords.

Certification provides the solution, using data to close the gap between evolving user requirements and owner responsibilities.



# Our certifications.

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# Certification levels.

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**WiredScore**  
Under Certification



**WiredScore**  
CERTIFIED



**WiredScore**  
SILVER



**WiredScore**  
GOLD

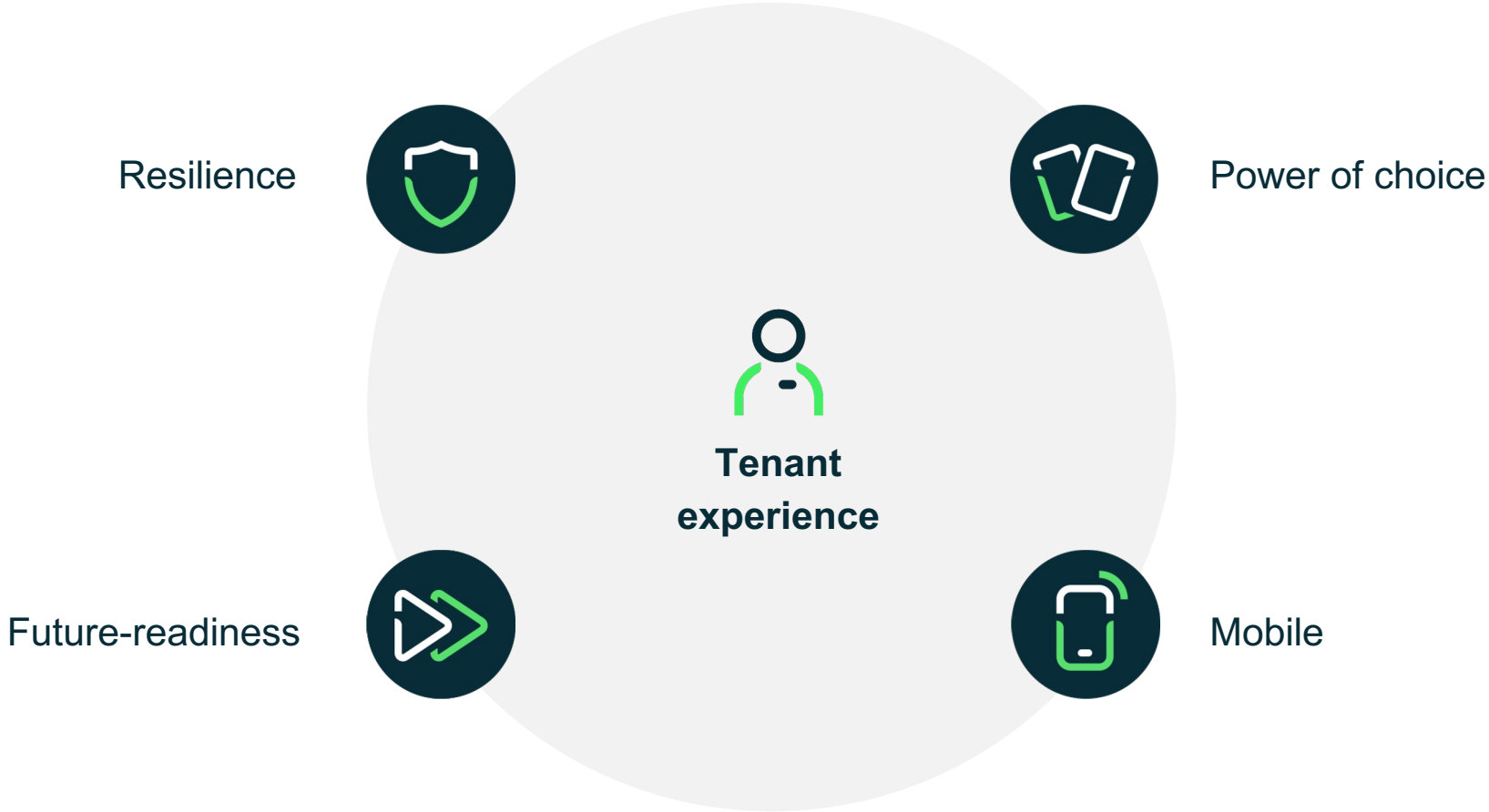


**WiredScore**  
PLATINUM

# WiredScore certification.



# What matters to tenants?



# WiredScore office – what we measure.



## Connectivity and mobile

Internet and service offerings.

Mobile connectivity.



## Building infrastructure

Points of entry.

Telecommunications room.

Risers.



## Resilience

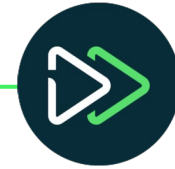
Backup power.

Flood measures.



## Access readiness.

Telecoms procedures and access guide for operators.



## Innovation.

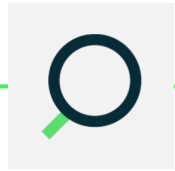
Enhanced connectivity through innovation.

# The certification process.

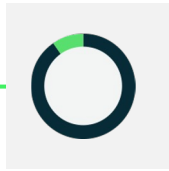
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**Information**



**Review**



**Reports**



**Finalise**



**Promote**



# Benefits of WiredScore



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# Why landlords choose us.



**Building benefits**

Leasing and brand value

Optimised design, operation and delivery

Increased asset value

The diagram features a central icon of a building with a Wi-Fi symbol, representing connectivity and leasing. Below it, three icons illustrate specific benefits: a Wi-Fi signal, an upward-pointing arrow, and a magnifying glass over a document.



**Reporting benefits**

ESG

Portfolio reporting

Investor reporting

The diagram features a central icon of an open book, representing reporting. Below it, three icons illustrate specific reporting benefits: a circular arrow with leaves, a house with a Wi-Fi symbol, and a document with a Wi-Fi symbol.

# Market Impact

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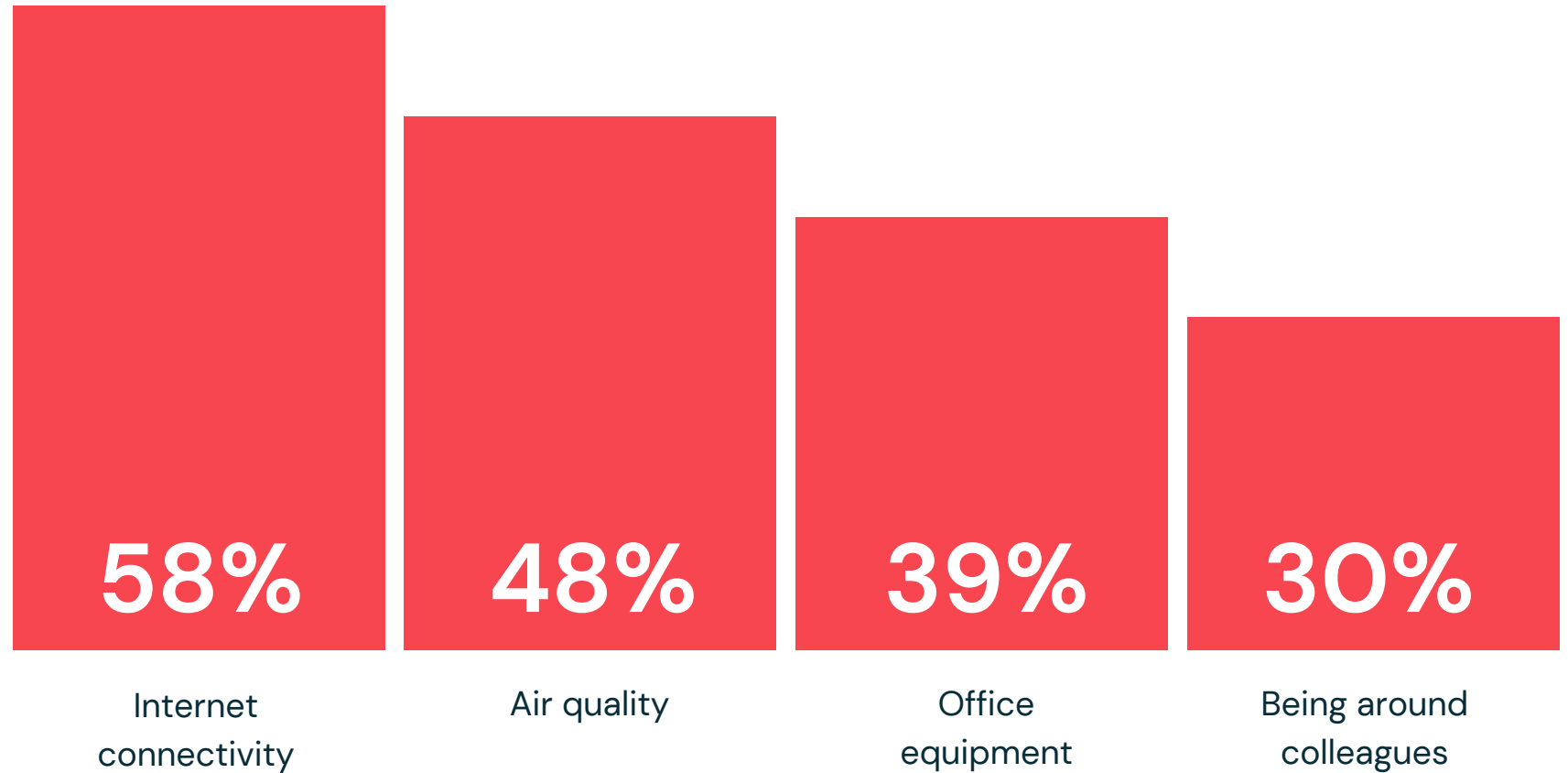


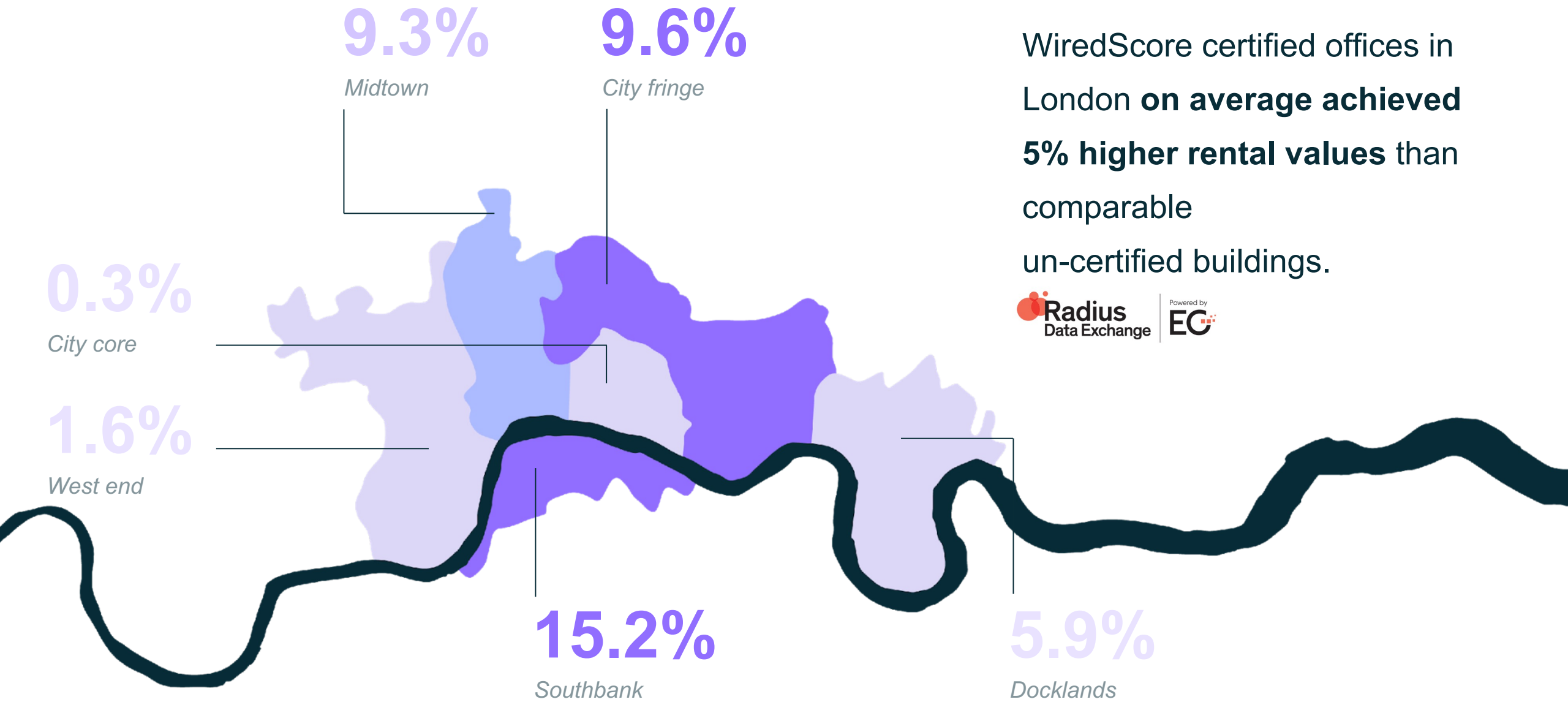
# Connectivity matters

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## The question:

What are occupiers looking for in an office after the pandemic.



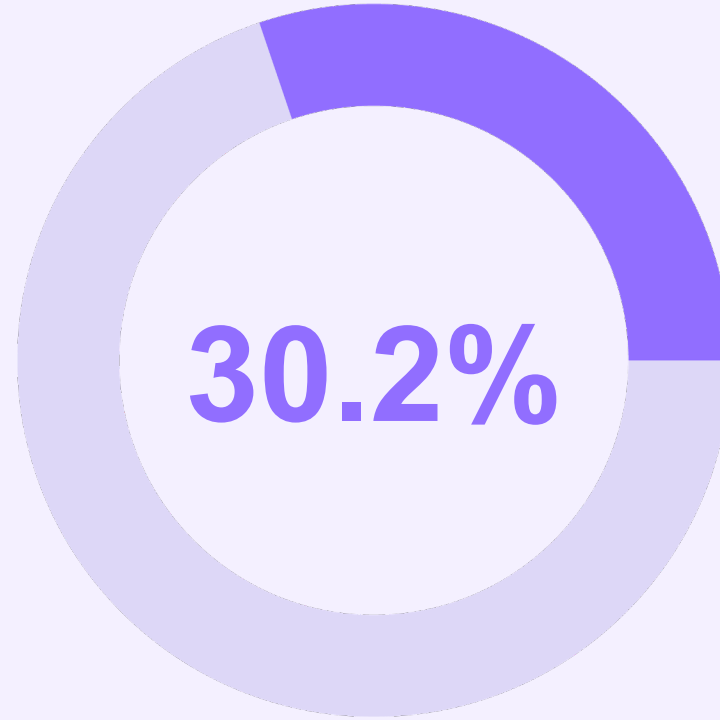


WiredScore certified offices in London **on average achieved 5% higher rental values** than comparable un-certified buildings.

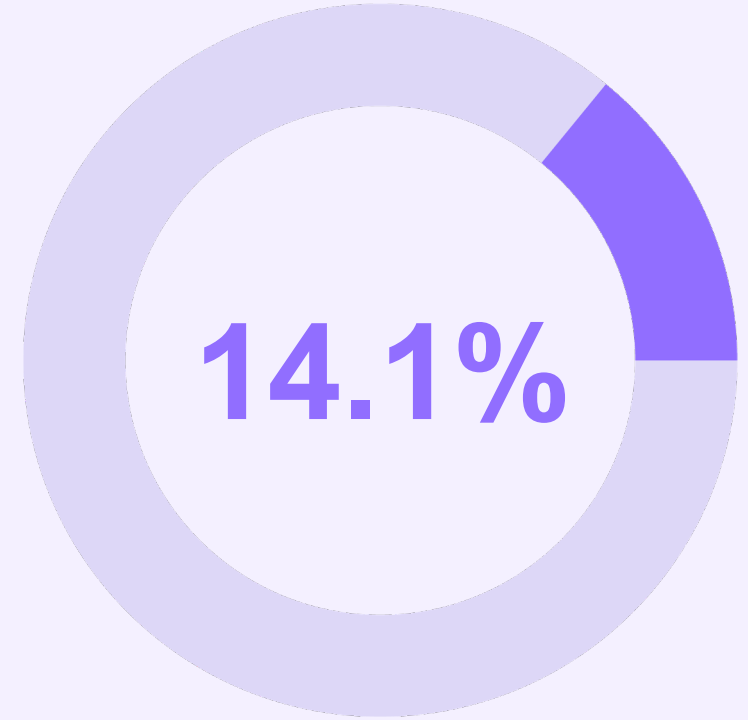


# Attracting the right tenants.

TMT Occupiers are more than twice as likely to occupy a WiredScore certified building than a non-certified building.



*Current footprint of  
WiredScore certified buildings.*



*Current footprint of  
comparable buildings.*

# Moody's Report

## WiredScore certification drives higher occupancy

*WiredScore certified buildings have on average 3.8% lower vacancy than comparable non-certified buildings*

## WiredScore certification drives higher rents

*Rents in WiredScore certified buildings are on average \$6.50 higher per sq ft than comparable non-certified buildings*

## WiredScore certification drives longer leases

*Nationally (USA), average lease lengths in WiredScore certifications buildings are 9 months longer than comparable non-certified buildings*

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## Digital Connectivity and the Evolving Office Sector

Technological, demographic, and economic factors have all led to a drop in office space usage intensity. Consequently, uncertainty surrounds the sector as remote work persists for the segment of the labor market that can perform their jobs effectively from home – or really, now, from anywhere.

Flexible work arrangements, whether hybrid or work from anywhere, is now one of the top features applicants seek in a new role.<sup>1</sup> Additionally, despite strong macroeconomic headwinds through decades-high inflation, negative real GDP growth, and a rising interest rate environment, the labor market remains quite tight, with better-than-expected monthly total nonfarm payroll employment growth, a 3.5% unemployment rate that is generally considered targeted full employment, and the ratio of the number of unemployed persons per job opening stands at approximately 1:2.<sup>2</sup>

The strong labor market looms over the return-to-office conversation because employees are still in a comparatively strong position to make demands like remote work. Office spaces are progressively used for gathering rather than simply day-to-day work. Therefore, as companies reassess the square footage they lease in the face of changing needs, office landlords must attract corporate tenants and the employees that populate them by providing appealing properties and spaces.

One way to do this is to provide the technology platform that modern office tenants require. In this paper, the effects of a digitally well-connected office building on space market fundamentals will be explored using data from Moody's Analytics CRE and WiredScore, the company setting the global standard for technology in the built world.

# Accredited Professionals



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# AP organizations.



# Questions?

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